Accessibility Declaration HSBC Israel Branch

HSBC is committed to providing services that are accessible to the widest possible audience, regardless of technology or ability. HSBC believes in equal opportunities for all and is dedicated to creating an inclusive environment. HSBC makes every effort and invests considerable resources to provide all our customers with an equal, dignified, accessible and professional service.

Accessibility of the Branches

These are the accessibility arrangements in HSBC branch in Israel:

Accessibility / Branch Address	Amot Atrium Tower, 2 Jabotinsky Street, Ramat Gan, Israel	28 Ha'Hrbaa St, N. Tower, Tel Aviv, Israel
Disabled parking	Yes	Yes
Entrances adapted for the disabled (including elevators)	Yes	Yes
Disabled restroom	Yes	Yes
Technological aids	Yes	Yes

Accessibility of the website

This website is part of the HSBC global sites and is not owned, controlled or operated separately by the Israeli branch of HSBC, please review HSBC Accessibility Declaration at: Website accessibility | HSBC Holdings plc for more information. This website endeavors to meet the Web Content Accessibility Guidelines Version 2.0 (WCAG 2.0) at a minimum "Double-A" (AA) rating and complies with the 2013 Equal Rights for Persons with Disabilities Regulations (Accessibility Adjustments for Service).

Ways of contact for accessibility requests and suggestions for improvements

If you have encountered a problem or malfunction regarding accessibility, we would be grateful if you would inform HSBC, and HSBC shall make every effort to find you a suitable solution and to deal with the problem as soon as possible.

Details of the Israeli branch of HSBC Accessibility Officer

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